

## **Delivery & Returns**

#### **Processing time**

The time I need to prepare an order for dispatch varies. For details, see individual items as some items are in stock, others are made to order.

#### **Customs and import taxes**

Buyers are responsible for any customs and import taxes that may apply. I'm not responsible for delays due to customs.

### I don't accept returns, exchanges or cancellations

But please contact me if you have any problems with your order.

# **Estimated delivery times**

I'll do my best to meet these dispatch estimates, but can't guarantee them. Actual delivery time will depend on the delivery method you choose.

UK - 1 - 7 days

Europe -5 - 10 days

North America – 5 – 21 days

Everywhere else -5 - 28 days

### The following items can't be returned or exchanged

Because of the nature of these items, unless they arrive damaged or defective, I can't accept returns for:

Made to order, custom or personalised orders

### Conditions of return

Buyers are responsible for return postage costs. If the item is not returned in its original condition, the buyer is responsible for any loss in value.